

# Tackling Neighbourhood Health Inequalities in Newham Primary Care

## North East 2 Primary Care Network

### Project: Access to dental health information and services

#### Aim

**To identify current barriers to dental health services, and to work with system partners to improve on and develop new pathways for patients.**

#### Key outcomes

- Identified and shared current patient referral pathway with member practices
- Identified key messages to share with patients
- Clinicians completed dental health awareness training

#### Main actions

- Engaged with Newham Oral Health Partnership to raise understanding of new NHS dental Health contract.
- Worked with Health Equity Fellow to develop patient resources on oral health.

#### Next steps

- Develop patient information sheet on where to go, what action to take in an DH emergency
- Hold event with patients to raise awareness of good oral health
- Work with Public Health to hold focus groups on oral health at planned events
- Distribute Brush for Life (BFL) kits to parents/carers of children under 3 years old
- Public Health to share findings from the focus group and needs assessment and support learning across primary care
- Share findings with Oral Health Partnership Group to plan next steps



### Proactive social prescribing project

#### Common mental health illness in housebound patients and carers

- NE2 PCN addressed barriers for housebound patients to engage with health services by:
  - Developing digital inclusion services accessible to this patient cohort
  - Increasing the number of referrals to social prescribing team
- Social prescribers also supported the development of community support groups and organisations, to create a network of support for carers experiencing mental health illnesses

